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ESTABLISHED & TRUSTED TREATMENT BRANDS ALL UNDER ONE ROOF

Clear Vein™

LUMECCA

PROFHILO

hydrafacial





ClearSkin PRO







BODYfx







EYEBROWÖUEEN



EMSCULPT®®





EMTONE[™] **Soprano**Titanium



[AS OF SEPT 2023]

UNIT K HAYBROOK BARN **BROOKLANDS PARK** BROUGHTON MILTON KEYNES MK16 0HU

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EMSCULPT NEO MEW

EMSCULPT NEO is considered a breakthrough in non-invasive body shaping. This revolutionary procedure simultaneously delivers heat and magnetic energy resulting in more fat reduction and more muscle growth compared to any single gold standard product.

EMSCULPT NEO is the world's first and only technology that uses Radiofrequency and HIFEM+ (high intensity focused electromagnetic field) to eliminate fat and build muscles non-invasively.

	Therapist
Course of x4 (recommended) Treatment x1	£2000 £500
i reacilient x i	

INMODE® BODY FX

BodyFX is a new, long lasting, non-invasive solution to reduce the unsightly appearance of cellulite. BodyFX will reshape your body to provide a nonsurgical alternative to liposuction. Discover a superior solution to improve the appearance of cellulite, reduce dimpled skin, loss of elasticity on the abdomen, love handles, hips, thighs and other areas that require fat reduction. BodyFX is the perfect solution to get rid of your mummy tummy or muffin top, and improve your general body contour.

	Therapist	I	Course of 6
Arms	£250		£1200
Cellulite front legs	£250		£1200
Cellulite back legs Buttocks	£250		£1200
Stomach	£250 £250		£1200 £1200
Flanks	£250		£1200 £1200
Upper Back	£250		£1200

INMODE® LUMECCA

Lumecca is the most powerful intense pulsed light (IPL) to treat pigmented and vascular lesions. After just one use, patients notice significant improvements in the complexion and clarity of the skin. Lumecca operates using photothermolysis, which provides a photofacial through the delivery of a comfortable light treatment which improves the appearance of:

- Vascular lesions
- Sun damage
- Rosacea (redness).
- Age spots (red/brown pigmentations)
- Freckles

	Nilam 1	Therapist	Course of 2
Lumecca decolletage	£375	£275	£500
Lumecca hands	£200	£150	£250
Lumecca face	£275	£175	£300
Lumecca neck	£275	£175	£300
Lumecca face & neck	£300	£200	£375
Lumecca face / neck / decolletage	£450	£350	£600
Body areas dependent on size	courses not appli	cable	from £350

EMFACE NEW

EMFACE is the first device on the market utilizing the simultaneous application of both the synchronized RF and HIFES™ energies.

Synchronized RF remodels & smooths skin by heating the dermis and increasing the levels of collagen and elastin fibres. While the HIFES™ technology restores & elevates support of facial tissues by selectively contracting muscles and increasing density & quality of muscle structure

	Therapis
Course of x4 (recommended)	£2400
Treatment x1	£600

INMODE® MORPHEUS 8

Morpheus 8 is a fractional skin treatment that stimulates collagen production of the underlying layers of the dermis. By targeting the deeper layers of the skin, tissues of the face and body can be remodeled to reveal a more radiant youthful appearance. A course of treatments may be required for best results

	Therapist			Nilam	
	1st	Additional	I	Yearly*	All
Face & neck	£950	£800		£950	£1100
Full face	£850	£700		£850	£1100
Body treatment *(where applicable)	£1000	£850		£1000	£1100

HYDRAFACIAL®

HydraFacial uses advanced, patented vortex technology to exfoliate, resurface and deep clean the skin making it the perfect anti acne facial. It effectively delivers botanical ingredients containing nutrients such as hyaluronic acid, horse chestnut seed extract, red algae extract, copper, zinc and magnesium peptides to where they do the most good.

The 'Skin Health for life' protocol uses advanced complex serums filled with antioxidants, peptides and hyaluronic acid to boost hydration and protect skin from environmental damage, leaving it recharged and renewed

Therapist
£120
£315
£515

SKIN PEN PRECISON®

SkinPen organically stimulates the skin's natural ability to repair itself. As we age the natural architecture of our skin deteriorates. This deterioration leads to fine lines, wrinkles. large pores and uneven skin texture. SkinPen comfortably creates thousands of controlled micro-injuries in the skin to trigger the body's natural wound healing process. This process results in the formation and re modelling of Collagen, which supports the underlying tissue.

	Nilam	Therapist
Treatment	£450	£275
Course of 3		£750
Course of 6		£1200
ADD ON Stem cell		£100

COLLAGENWAVE®

Blending beauty with science through a combination of radio frequency and ultrasound waves, this unique non-invasive, non-ablative and non-surgical therapy delivers an effective, yet relaxing treatment that tightens the skin's tissues - helping to contour and sculpt, diminish fine lines and wrinkles and rejuvenate the skin.

	Nilam	Therapist
Face (Regular) - 45 min	£350	£150
Face (Regular) - 60 min	£400	£190
Face (Extended Session - 90 Min	£600	£272
ADD ON High intensity ADD ON Skin peel	£100 £100	£50 £50

Courses not applicable with Nilam

3 course packages	5 course packages	10 course packages
45 min x 3 - £350	45 min x 5 - £550	45 min x 10 - £1000
60 min x 3 - £470	60 min x 5 - £725	60 min x 10 - £1320
90 min x 3 - £700	90 min x 5 - £1050	90 min x 10 - £1900

COLLAGENWAVE® HIGH INTENSITY

Using the finer tip, Collagenwave radio frequency energy is delivered more intensely to target the delicate eye area. Perfect for extra tightening of fine lines and crepey skin.

Milam	ı	inerapisi
£250		£150

COLLAGENWAVE® DUO

The Collagenwave Duo helps to smooth out cellulite, fat dipples and tightens the skin around the arm, abdomen and leg areas.

Therapist

Individual area (arms, stomach or legs)

£350

COLLAGENWAVE VAPORIZATION

Collagenwave vapourisation is the perfect solution to crepey, sun damaged, pigmented, scarred skin and skin tags. It uses proprietary InMotion Refractive Radio frequency Micro Plasma Technology which both ablates and heats the skin through controlled, focused delivery of energy. The controlled damage to the skin tissue helps to accelerate the healing process to target areas.

per area £350

Upper and lower eyelids | Décolletage | Neck | Knees

EYEBROW BAR

Every brow treatment starts with a consultation to discuss your desired brow style. Your stylist will 'map' your brow using Nilam's own "Eyebrowqueen" formula which includes tint or henna, waxing, threading, tweezing and trimming to create your bespoke brow. You will also be shown how to keep your brows looking fabulous everyday. If your brow hair is sparse your Stylist will suggest a regrowth program and show you how to "fake the look" until your brows grow into your desired style.

	Nilam	Therapist
Signature & Henna brows	£150	£35
Gentlemen's brow tidy		£20
Express shape (no tint)		£25
Junior brows (no tint)		£15
Tint or Henna (no shaping)		£10
Brow Lamination		£65

A Patch test is required 48 hours prior to any tinting treatment. If you have any history of hair dye allergies you will be unsuitable for the treatment and should not carry out the patch test. A wax test can also be provided prior to your treatment

COLLAGENWAVE® ULTRA

Collagenwave ULTRA takes radio frequency to the next level, enabling the Therapist to target problem areas. Radio frequency is delivered into deeper layers of skin and fat, using an ultra fine needle, to produce a higher level of skin tightening. The procedure is carried out by a specially trained Therapist and is excellent for tightening stubborn areas such as eyelids and reducing the fat deposit in the tear trough.

Nilam

£750

(specialist treatment / full consultation needed)

NATURAL LASHES

Custom blended semi permanent tint is applied to your lashes to colour them for up to 6 weeks. For male clients our ombre tint technique ensures a natural enhancement for sparse or short lashes. Our lash lifting treatment is perfect to create a wide eyed look for those who use lash curlers regularly and have naturally straight eyelashes.

Therapist

Lash Tint	£20
Lash Lift or Curl (includes tint)	£65
Men's Lash Lift	£50

DERMASPA LUX FACIAL

A 90 min luxury treatment combining the Collagenwave® & Hydrafacial® treatments. Using radio frequency energy to stimulate Collagen within the deeper layers of the skin, we then follow this with the highly recommended Hydrafacial® treatment to cleanse , extract and infuse the skin with a relative peeling agent suited to your skin type

Therapist

£220

DERMASPA SUPER LUX FACIAL

A 120 min treatment combining 3 of our leading skin treatments here at Dermaspa. The well known Collagenwave® targets the deeper layers of the skin to regenerate collagen helping to tighten the skin. This is then followed by the Hydrafacial® which cleanses the skin while using advanced complex serums to boost hydration and protect skin from environmental damage. To finish we use SkinPen® micro needling to eradicate fine lines, large pores and uneven skin texture by creating thousands of controlled micro-injuries in the skin to trigger the body's natural wound healing process.

Therapist

£465

IS CLINICAL® FIRE & ICE FACIAL

Pioneered in Beverly Hills and coveted by A listers globally, this infamous intensive treatment is clinically formulated with the purest pharmaceutical grade ingredients and designed to rapidly and safely resurface the skin, reduce fine lines, address problematic skin and encourage cellular renewal. This treatment is complemented by a unique combination of cosmeceutical serums & cremes to guarantee one of the most effective results driven facials you'll ever experience.

Therapist

1st INTRO treatment	£110
Standard treatment	£120



We are delighted to introduce the Soprano Titanium platform alongside our Soprano Ice Platinum both offering the latest technology in hair removal/reduction technology.

Clinically proven to be effective and virtually pain-free. In multiple clinical studies conducted by leading dermatologists, Soprano Ice has been proven to be safer, equally or more effective, and considerably less painful than other laser hair removal technologies.

A skin test and full consultation is required prior to treatment

	Per treatment	6 for 5
Nose Glabella ear lobes toes fingers	£49 £49 £49 £49	£245 £245 £245 £245 £245
Upper lip Chin hair line Cheeks Sideburns	£69 £69 £69 £69	£345 £345 £345 £345 £345
Feet & toes hands & fingers, nipples Linea Sternum	£71 £71 £71 £71	£355 £355 £355 £355
Jawline front or Back of Neck, Bikini, Underarm Hand size patch	£79 £79 £79 £79 £79	£395 £395 £395 £395 £395
Upper lip & chin Bikini thong Upper or lower arms Beard Full neck Breast	£109 £109 £109 £119 £119 £119	£545 £545 £545 £595 £595
Bikini thong plus Buttocks full face Beard & front of neck Arms Half back Bikini (Brazilian)	£119 £139 £139 £139 £139 £139	£595 £695 £695 £695 £695 £695
Chest abdomen Shoulders full clearance bikini Bikini (Hollywood) Back of thighs	£149 £149 £149 £149 £149	£745 £745 £745 £745 £745 £745
Full arms full back lower legs upper legs	£189 £189 £189 £189	£945 £945 £945 £945
Full legs Chest & abdomen Back & shoulders	£235 £235 £235	£1175 £1175 £1175

Please note: Our therapists will advise on number of laser treatments based on a number of factors which will be discussed and made clear during consultation. It is important to understand while we offer course packages of 6, clients may need more further treatments to reach required result

WAXING

Specially blended strip & hot wax is used to remove unwanted hair from all areas of the body

Therapist

	merapise
Lower leg	£20
Full leg	£35
Upper leg	£25
Lower arm	£20
Upper arm	£15
Full arm	
*including underarm	£30
Underarm	£15
Chest	£38
Stomach	£20
Upper lip	£5
Chin	£5
Cheeks	£10
Back	£60
Shoulder	£30
Back and shoulders	£32
Basic Bikini	£15
High end Bikini	£25
Brazilian	£30
Bikini hollywood	£40
Back of neck	£10
Full leg (inc Basic bikini)	£45
Full leg (inc Hollywood)	£55
Full leg (inc Brazilian)	£65
Full face	£52
- (not inc brows)	£25
Nostrils	£10 £10
Ears	£IU

Botulinum Toxin is used to temporarily freeze facial muscles and soften facial features. It is also used effectively to control hyperhydrosis - (excessive sweating)

Upper face	£350
Upper & lower face	£375
Full Face/Neck	£400
Hyperhydrosis	£450

DERMAL FILLERS

вотох

Dermal Fillers are used for plumping fine and deeper lines. They are effective in adding lost volume to areas of the face such as the lips, cheek bones, hollows of the cheeks, temples and tear trough area.

Lips	
Cheeks	
Jawline	from £450
Temples and hollows	
Tear trough	
Non listed Areas	

PROFILHO

Profilho® is a hyaluronic acid-based injectable rejuvenation treatment, but unlike dermal fillers it is not designed to add volume to the skin. Instead, this anti-ageing hydration treatment aims only to improve surface skin tone, texture and elasticity.

from £500

STEM CELL TREATMENT

We use Stem cell treatment, with growth factors from HPE to restore elasticity, smoothness, and softness of the skin. This gives the face a more youthful and vibrant appearance

Salicylic and Glycolic peels are used to brighten, unclog and even out dull and congested skin. These peels incur no downtime making them perfect before a special occasion.

'	Nilam	Therapist
Salicylic or Glycolic	£150	£95

NEW HARMONY XL DYE - VL / SR

*Dull complexions *Pigmentation *Large pores *Sun damaged skin

The Dye-VL® treatment is a non-invasive way to eliminate vascular changes and skin discoloration. It involves the thermal, controlled damage of cells in which melanin or hemoglobin has accumulated, which results in the reduction of visible lesions. The main indications for the use of therapy are erythema, rosacea, dilated capillaries and discoloration. This innovative technology is excellent in the field of shallow-vascularized skin prophylaxis, which is prone to pigmentation changes and is very sensitive to various factors.

Like the Dye-VL module, Harmony's Dye-SR is based on proprietary AFT technology and a narrow band spectrum for the precise treatment of pigmented lesions. A band pass filter limits the wavelength range to 550-650 nm for optimal absorption by the melanin present in the lesion.

The selective photothermolysis of the melanin chromophore removes the appearance of spots and pigmentation, achieving clearer skin with excellent clinical outcomes

x1 treatment		x3 treatments	
Nilam	Therapist	Nilam	Therapist
£250	£175	£675	£450
£300	£225	£825	£600
£400	£325	£1175	£900
£425	£375	£1200	£1075
£300	£225	£825	£600
£225	£175	£600	£500
	£250 £300 £400 £425 £300	£250 £175 £300 £225 £400 £325 £425 £375 £300 £225	Nilam I Therapist Nilam I £250 £175 £675 £300 £225 £825 £400 £325 £1175 £425 £375 £1200 £300 £225 £825

NEW HARMONY XL NIR SKIN TIGHTENING

*Aging, sagging, dull skin

Known as the "lunchtime facial" this anti-aging skin tightening treatment helps reduce the signs of aging by targeting the deep layers of the epidermis with Harmony XL PRO. Imperfections such as wrinkles, fine lines, uneven skin tone and laxity of the skin can be treated across the face, neck, and decolletage. By heating the sub-dermal layers of the skin, the production of collagen leads to the skin tightening and leaves you with glowing, youthful skin

	Nilam	Therapist
1 treatment	£175	£97
3 treatments – (saving £50)		£241
6 treatments – (saving £175)		£407

NEW HARMONY XL CLEARLIFT

*Pigmentation *Skin texture * Wrinkles * Fine lines

The award wining ClearLift is a highly effective skin rejuvenation treatment that has achieved amazing results in clinics across the globe. Considered a 'lunchtime procedure 'due to its quick and easy "In-and-out" approach, ClearLift is virtually painless, requires no downtime, and is completely safe for all skin types.

	Nilam	I	Therapist
1 treatment	£350		£175
3 treatments – (saving £75)			£450
6 treatments – (saving £300)			£750

TREATMENT PEELS

TCA and Vitamin A peels are used to target deeper, more specific skin concerns such as pigmentation, acne scarring and superficial laxity. The skin is prepared with a red carpet peel to unclog and remove oils and debris from the skin and then treated with these higher grade peels. They incur no downtime but you may experience dryness and light flaking for up to 7 days post peel.

	-
£150	£95
£150	£95

DERMAPLANING

Dermaplaning is a cosmetic procedure that removes the top layers of your skin, providing an effective and safe exfoliation

	Therapist
Full treatment	£40
Additional 'add on' treatment	£30

DERMALUX® MD

Dermalux LED Phototherapy is a non-invasive treatment that accelerates the skin's natural rejuvenation and repair process. Light exposure is often associated with negative effects such as skin ageing and damage, but light also has many positive effects on the body.

1 treatment	£30
Course of 6	£150

NEW HARMONY XL CLEARSKIN PRO

*Acne *Acne scars

Alma's ClearSkin is the first technology to combine a non-ablative laser with simultaneous contact cooling and vacuum technology to treat acne and acne vulgaris safely and effectively.

While there are many treatment options available for acne, both prescription and over-the-counter, these do not work for everyone. When acne is particularly stubborn or severe, a more advanced solution may be needed.

	Nilam	I	Therapist
1 treatment	£350		£175
3 treatments – (saving £75)			£450
6 treatments – (saving £300)			£750

NEW HARMONY XL CLEAR VEIN

*Spider veins

Spider veins are blood vessels that become enlarged and visible due to weakened valves, which cause blood to pool rather than flow to the heart. Harmony's ClearVein treatments offer effective, non-invasive solutions that close these veins and reduce or eliminate their appearance.

The treatments are safe and effective and provide reliable, long term results.

	Nilam	Therapist
Cheeks	£260	£150
Nose:	£260	£100
Forehead	£230	£120
Full face	£360	£250
Neck	£310	£200
Face & neck	£460	£350
Décolleté	£610	£500
Hands	£410	£300

The above information is an approximate cost. In some circumstances we may need to tailor the price based on the size of the treated area

NEW HARMONY XL TATTOO REMOVAL

Unwanted dark and multi-coloUred tattoos can be safely and effectively eliminated with Alma's range of tattoo removal treatments.

Successful multi-color tattoo removal requires a high powered laser that can deliver enough energy within the absorption spectrum of a wide range of colors. The high power Q-Switched Nd:YAG 1064 nm laser is ideal for treating darker ink colors (black, blue and green), while the 532 nm wavelength is effective for brighter ink colors (red, orange and yellow). The mechanical Q-Switched effect works by vibrating and breaking down the ink particles in the tattoo. As the area heals, the body's immune system flushes away the shattered ink particles, causing the tattoo to fade with minimal risk of scarring or hypopigmentation.

No. OF SESSIONS	SMALL AREA up to 2 x 2 area (cm) 15 min treatment time	MEDIUM AREA up to 5 x 5 area (cm) 30 min treatment time	LARGE AREA up to 12 x 12 area (cm) 45 min treatment time	EXTRA LARGE AREA up to 17 x 17 area (cm) 60 min treatment time
1 session	£75	£90	£120	£199
5 sessions	£255	£360	£540	£895
8 sessions	£320	£512	£768	£1273

Above is a pricing guide where during a consultation our therapists will advise on the number of sessions required based on. a number of factors in relation to tattoo removal. It is important the client understands more treatment maybe required. | Pricing for individual tattoos will be confirmed in your consultation.

Please allow time for numbing | Any larger area will be quoted in accordance with the size of tattoo.

A patch test is compulsory at £25.00 and will be redeemed against your treatment cost.

Refunds will not be made once a treatment has commenced

NEW HARMONY XL IPIXEL SKIN RESURFACING

iPixel Laser is the latest generation of FDA-approved fractional skin resurfacing. This highly effective treatment can totally transform the appearance of your skin, helping to reverse the signs of ageing and significantly improving texture, tone, pore size and any marks or scarring you may have on your skin. This state-of-the-art technology is superior to older resurfacing laser techniques which gave similar results but with longer downtime. If you are looking to improve the appearance of scars to achieve healthy, glowing, youthful skin, then this treatment is the perfect choice for you.

AREA	1 TREATMENT	3 TREATMENTS	6 TREATMENTS
SMALL AREA - Scar / Upper lip / crows feet / fore lines	£139	£365	£645
HALF FACE	£250	£646	£1114
FULL FACE	£380	£990	£1759
STOMACH	£336	£879	£1644
HANDS	£145	£366	£575
NECK	£172	£440	£690
DECOLLETTE	=	£732	-

CRYOPEN

CryoPen™ is an innovation in Cryotherapy allowing benign skin lesions such as Skin Tags, Milia, Cherry Angiomas, Age Spots, Warts and Verrucas to be treated quickly and painlessly. The CryoPen™ device delivers precise cooling, without the need for any cryogenic gases, liquids or anaesthetics, making treatment virtually painless, quick, effective, and safe enough to use on children. It is an ideal solution for removal of skin lesions and imperfections with treatments usually taking just 5 to 25 seconds per lesion.

No. OF LEISONS	SMALL LEISONS Less than 3mm	MEDIUM LEISONS more then 3mm	WARTS & VERRUCA'S
	-	=	£50 May need 3-6 treatments for leisons of this nature
1 - 3 Leisons	£50	£60	-
Each additional	£10	£15	=

AGE JET - Advance plasma skin therapy **New**

Advanced Plasma Skin Therapy by AgeJET offers natural looking, long lasting results for skin rejuvenation with minimal discomfort and downtime.

Skin concerns such as wrinkles, sagging skin, dermatological conditions, active acne and scarring can be safely treated as well as the peri-orbital region (lash to brow area).

per session	Therapist	Nilam
Eyes only	£300	£360
Neck only	£600	£720
Decolletage only	£750	£900
Neck & Decolletage	£1100	£1220
Face inc eyes	£750	£900
Face + eyes + neck	£1100	£1220
Face, eyes, Neck & Decolletage	£1600	£1820
Lips or similar small area	£30	0
Body areas - eg - Knees , elbows, underarms, intimate, tummy	from £	1200

PERMANENT COSMETICS

Permanent cosmetics can be used to enhance your features for those who simply want to look better naturally, or to create a more made up look for those who don't want to spend hours in front of the mirror. The results of this treatment can be as subtle or dramatic as desired.

	Nilam	Therapist
Men's Eyelash Enhancement	£1500	£545
Eyelash Enhancement (within lash bed)	£1500	£545
Extended Eyelash Enhancement	£1500	£725
(with added shading, specialist eyeliner,		
liquid style and precision type eyeliners)		

BROWS

Hairstroke / soft powder	£1500	£695
LIPS		
Lip Liner (soft or defined) Lip Blush (with soft line) Lip Blush (with definite line) Lip colour	£1500 £1500 £1500 £1500	£625 £675 £695 £695
Lip coloui	(Price includes	

PARAMEDICAL

Double Reconstruction

Permanent makeup is an excellent treatment to assist those who have lost their eyelashes and brows through Alopecia and Chemotherapy

	Therapist
Scar Camouflage / Vitiligo Camouflage	£200
AREOLA	
Colour Enhancement	£600
Shape Correction/Enlargement Single Reconstruction	£700

EXION Mew

The EXION procedure uses a revolutionary combination of two modalities, radio frequency and targeted ultrasound. Thanks to that it is the first patented technology which not only promotes collagen and elastin synthesis, but also stimulates the natural production of hyaluronic acid.

	Therapist
SMALL area one of following (individual treatment) Tummy Knees Flanks Arms Buttocks Banana roll	20-25 min £200
SMALL area (Course of 6) Tummy Knees Flanks Arms Buttocks Banana roll	£1000
LARGE area Course of 6 Back of thighs inc Outer OR Inner thigh Front of thighs inc Outer OR Inner thigh	£1250 £1250
LARGE area One of following (individual treatment) Front of thighs inc Outer OR Inner thigh	30-45 min £250
LARGE area One of following (individual treatment) Back of thighs inc Outer OR Inner thigh	30-45 min £250
FULL LEG + BUTTOCKS- individual treatment back of thighs Buttocks front of thighs inner and outer thighs	£700
FULL LEG + BUTTOCKS treatment Course of 6 back of thighs Buttocks front of thighs inner and outer thighs	£2500

EMTONE (CELLULITE) New

EMTONE is a non-invasive skin tightening treatment that uses radiofrequency energy to stimulate collagen production and improve the appearance of cellulite and uneven skin tone. It is commonly used on the stomach, buttocks, thighs, and arms.

The treatment is performed using a handheld device that delivers radio frequency energy to the targeted area, heating the skin and underlying tissues to stimulate collagen production and improve skin elasticity.

On average, clients who use Emtone experience a 59% increase of collagen, a 44% increase in skin thickness and a 64% increase in elastin

	Therapist
One area (individual treatment) back of thighs Buttocks Tummy front of thighs	£200
Course of 6 - One area back of thighs Buttocks Tummy front of thighs	£1000
Course of 6 - all areas (3) back of thighs Buttocks Tummy front of thighs	£2400

COLOUR BOOST

£495

Once you've had your initial permanent makeup procedure, the colour will begin to fade gradually. The longevity of your result depends on a number of factors including medications, exposure to the sun and the rate at which your skin exfoliates

Colour Boost within 12 Months	£225
Colour Boost within 18 months	£250
Colour boost within 24 months	£295
Colour boost within 36 months	£395

Top Up on Colour Boost within 3 months of application.

f75

TERMS& CONDITIONS

We advise all clients to read through the clinic terms and conditions before making a booking. These are put in place to safeguard the Dermaspa clinic and to ensure the best standard of service is offered to each of our clients

When booking an appointment you are agreeing to all the Dermaspa clinic terms and conditions stated below.

CANCELLATION POLICY

Dermaspa requires 48 hours' notice to reschedule or cancel all appointments. This is due to a high number of no-shows and clients failing to notify Dermaspa with sufficient notice. All appointment slots in our clinic are in high demand. We provide text and email notification regarding your booking, however it is the clients responsibility to log all bookings in their own personal diaries. Dermaspa takes no responsibility for un received email or text notifications

CANCELLATION POLICY - BEAUTY TREATMENTS

A deposit of £15 is required for all beauty treatments to secure your appointment. This deposit will be non refundable if less than 48 hours' notice is given to cancel or reschedule your appointment. This also applies to no-shows

CANCELLATION POLICY - SKIN TREATMENTS

A deposit of £50 is required for all skin treatments to secure your appointment. This deposit will be non-refundable if less than 48 hours' notice is given to cancel or reschedule your appointment. This also applies to no-shows

CANCELLATION POLICY - PRE-PAID PACKAGES

If less than 48 hours' notice is given to cancel or reschedule a treatment within a package, Dermaspa will regrettably have to deduct a treatment from your package. This also applies to no-shows.

CANCELLATION POLICY - CONSULTATIONS

We take a deposit of £25 for all of our consultations, this deposit can be redeemed against a treatment or product. Should you need to cancel or reschedule we kindly ask that you call us 48 hours before your appointment. Failure to give the full notice will result in the deposit being taken by the clinic. This allows us to manage our diaries and offer the appointment time to another patient

GIFT VOUCHERS TERMS AND CONDITIONS

- Dermaspa Gift Voucher cannot be redeemed online. However, they can be redeemed for products and services in store
- Clients are asked to protect Gift Voucher and treat as if cash, if lost, anyone can redeem the value. Lost,

stolen or damaged cards cannot be replaced.

The Dermaspa Gift Voucher cannot be redeemed for cash or refunded

- The Dermaspa Gift Voucher is valid for the period of time indicated on the card itself. The standard redemption period is 6 months from date of issue.
- Promotional Offers sold via Gift Vouchers will follow these terms and conditions but on occasions may not be valid with all therapists.
- The responsibility of using the Gift Voucher prior to expiry lies with the recipient of the Gift Voucher. No pre-expiry reminder will be sent from Dermaspa. The remaining balance after the expiry date will be cancelled.
- The Dermaspa Gift Voucher is not a cheque guarantee, credit or charge card and cannot be topped up. When you use The Dermaspa Gift Voucher, the amount of your purchase will be deducted from the balance
- on the voucher. Change will not be given.

 Dermaspa reserves the right to amend the terms and conditions of the Gift Vouchers from time to time
- where we consider it reasonable and necessary to do so. The current conditions will be available at all times at www.dermaspa.co.uk. This does not affect your legal rights.
- All refunds of goods or services purchased with The Dermaspa Gift Voucher will be made in accordance with Dermaspa's Refund Policy. This does not affect your statutory rights.
- Due to Covid-19 all expiry dates on any outstanding gift vouchers will be extended for a further 6 months

TREATMENT COURSE TERMS AND CONDITIONS

- A purchase of courses of the same treatment entitles the guest to a discount off the total cost. These discounted treatments then have a validity period.
- Courses of treatments listed on the price list are valid for 6 months only from date of purchase
- Promotional courses are valid for 6 months only, from date of purchase. Promotional courses can only be purchased during the promotional period.
- Treatments contained within a course cannot be transferred to other guests or exchanged for alternative
- . Courses cannot be redeemed for cash or refunded

OFFERS AND PROMOTIONS:

from time to time we offer discounted treatments and/or retail through in-salon, on line and other traditional media formats

These are subject to terms and conditions, which are usually, but not limited to, time, date, availability and quota restrictions.

We reserve the right to withdraw such offers at any time.

APPOINTMENT CONFIRMATION:

An automated appointment text will be sent to the mobile contact number stored on our client records 48 hours prior to booking. It is the responsibility of the client to inform us of any change in contact details when possible, Dermaspa takes no responsibility for unreceived appointment texts and urges all clients to add any appointments to their own personal diaries as back up at all times. A PDF directions link is stated on the text which we highly recommend all new clients to use to find the clinic

REFUNDS

All treatments are optional and, when agreeing to treatments, clients accept responsibility for choosing those treatments, are responsible for understanding any side effects, and agree to adhere to the aftercare instructions. Dermaspa ensures that all necessary measures are taken to provide treatments to clients in a safe, high quality manner. This involves performing consultations with clients, keeping up to date with training and using high quality equipment, to name a few. Refunds will not be provided for adverse reactions where treatments have been provided in good faith. If a client fails to follow aftercare instructions and this affects the outcome of the treatment, a refund will not be provided.

OPENING HOURS

Monday 9.30 am - 6.30 pm Tuesday 9.30am - 6:30 pm 9.30am - 6.30 pm Wednesday Thursday 9.30am - 8.00 pm Friday 9.30am - 6.30 pm Saturday 10.00am - 4.00pm Sunday Closed

MISSED APPOINTMENTS

All missed or cancelled appointments (which do not adhere to the notice period) will lose any deposit paid or in cur a set £10 - £25 charge (dependent on treatment) to their account. All account debts must be paid on your next visit to the Dermaspa clinic before further appointments can take place. This charge has been put in place to give the Dermaspa clinic the opportunity to accommodate other clients needing appointments at busy periods

COURSE PACKAGES

All treatments purchased as a pre-paid package must be paid for in full, and not in part payment, in advance of the first treatment. All treatment packages must be taken within 18 months of the date of purchase; any treatments left untaken after 18 months will be forfeited.

 $Courses \ are \ \textbf{non-refundable} \ and \ \textbf{non-part} \ \textbf{refundable}. \ Treatment \ packages \ are \ only \ refundable \ for \ medical$ reasons or extreme circumstances where your course cannot be resumed. Any refund agreed is calculated by deducting the full list price of all treatments already taken, plus any charged for non-attendance, from the total price of the course of treatment, with the difference returned to you.

All pre-paid treatment packages impacted by COVID-19, including Government lockdown, will be extended by the period of time impacted. Please note that Dermaspa will not refund any difference in monies due to circumstances beyond our control.

ARRIVAL TIME

We ask that all clients arrive 15 minutes prior to their appointment. Lateness can result in your appointment being re scheduled

CONSENT/CONSULTATION FORMS

A number of our treatments require you to fill out a consent form prior to the procedure. These forms will be sent where possible via email to you prior to your appointment. This will be filed for future reference and treated with the utmost confidence in line with the DPA 1998.

NOISE LEVELS

We ask all of our clients to keep noise to a minimum during your visit and insist that all mobiles are switched to 'silent' for the consideration of other clients receiving

relaxing treatments nearby. You maybe asked to take any calls downstairs when seated in the upstairs waiting area

TARIFF

We reserve the right to amend, modify and alter the tariff for individual treatments and packages without prior notice to our clients. Some treatments will incur an additional a charge when carried out by Nilam

THERAPIST REQUEST

All staff are trained to offer high quality treatments of a similar standard. We cannot guarantee you will get your therapist of choice but we can guarantee that all therapists will be able to provide the same high quality treatment for you.

CHILDREN

For insurance reasons and the comfort of other clients, we have a strict "No children" policy at the clinic. We cannot accept any responsibility for a child's welfare so for the safety of us, the clinic and the child we ask our clients not bring children on the premises where possible.

OMNI FINANCE

We give our clients the option to use 0% finance in order to fund treatments and courses we offer in agreement with TREATMENT FINANCE. Any issues and queries on Finance packages agreed must be taken up with the finance company themselves - www.tretamentfinance.co.uk

 $Credit\ is\ provided\ by\ various\ credit\ providers\ who\ are\ authorised\ and\ regulated\ by\ the\ Financial\ Conduct\ Authority.\ We\ do$ not act for or represent any of these credit providers. Approval for credit is subject to status. Loans provided for no more than11 months with 11 or fewer payments are exempt agreements. wAll content of this leaflet is subject to copyright

RIGHT TO REFUSE ENTRY OR TREATMENT

Dermaspa reserves the right to refuse entry to anyone who behaves in an aggressive manner, displays gross misconduct towards staff and other customers and exhibits threatening behaviour. Such behaviours infringe upon our rights as we are providing a service on private property. We also have the right to refuse to carry out any treatment if we feel the treatment is not suitable for the client and we feel we cannot get the best result for the client.

LASER COURSE POLICY

Laser courses are sold in discounted packages of 6 treatments. Please note, a package of 6 treatments does not always equate to a full course, some clients may require more than one package

The number of packages required varies from client to client and an initial assessment will be carried out during the consultation. The number of packages required cannot accurately be given before treatments start as we will not know at this stage how you will respond to the laser due to any underlying physiological conditions. These variables are out of our control. All treatments are optional, and when agreeing to treatments, clients accept responsibility for choosing to proceed and are aware that a further package may be required based on how they respond to the treatment

Clients requiring body laser treatments will need to break up their laser appointments rather than having full body on one given day. This is because the treatment is very labour intensive and due to health and safety we need to limit the level of laser energy exposed to one client and therapist for this amount of time. The longest laser session that can be provided is 2 hours 45 minutes (e.g. a combination of full leg, hollywood, underarms and upper lip).

Clients are to be aware that Soprano Titanium and Platinum Laser treatments is are a hair reduction treatment and not a hair removal treatment.